

## Frequent TIER.Net support calls: Insufficient disk space in filegroup 'PRIMARY'

### Symptoms:

The following error occurs when creating/loading a dispatch file or running certain reports at a higher level (i.e. District):



### Description of the problem:

This happens at higher levels such as at District level (with multiple facilities data) where the volume of data exceeds the 10 GB limit of SQL Server Express edition.

### Solution:

To resolve this issue upgrade to SQL Server Standard or Enterprise edition. These versions have no such logical limits however will be limited by the physical hard drive space available.

Note that this is a paid upgrade. Contact your Microsoft software vendor for pricing options.

For further assistance contact [tiernet\\_support@uct.ac.za](mailto:tiernet_support@uct.ac.za).